

NOTICE FOR CUSTOMER LOAD SHIFTING

For purposes of efficiency and accuracy in the billing administration, NGCP shall require customers to provide prior notice for any proposed load shifting.

Customers shall inform NGCP's Revenue and Regulatory Affairs (through its Head, Ms. Ma. Cynthia Y. Manrique) and the concerned District Office Head, at least two (2) days prior to the occurrence of any load shifting. On certain cases, load shifting may require prior approval from NGCP, particularly when other connected customers will be affected.

Kindly be advised that failure on the part of customers to provide prior notice will compel NGCP to not consider the load shifting and any other related adjustments arising from such in its processing of the customers' power bills.

Further, NGCP requests that load shifting be averted from occurring during the 22nd to the 25th of the month. Any notice for load shifting scheduled on the 22nd to the 25th of the month shall not be favorably acted upon by NGCP. However, we recognize that there would be emergency cases that would necessitate customers to shift loads even during this period. If this shall be the case, NGCP shall only accept and process the notice for load shifting on the 22nd to the 25th of the month from customers with valid justifications.

NGCP shall implement this policy starting October 26 – November 25, 2010 billing period.

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